Clarifications for queries received for tender enquiry no. BESCOM/2026-27/SE0471

Sl. No	Tender Document Clause/Page No.	Clause as per tender document	Clarification/Amendment/ Addendum sought by prospective Bidders	BESCOM Clarification
01.	Clause No. 4 & SECTION-1: LETTER OF INVITATION /Page 05 of 75	The bidder shall have satisfactorily completed, as a prime contractor, at least One work of Annual Maintenance Contract of Web based Distribution Transformers Lifecycle Maintenance Software (DTLMS) for a minimum quantity of One Lakh Distribution Transformers during the last five years from 2021-22, 2022-23, 2023-24,2024-25 & 2025-26 in any of the Government departments/ Electrical Utility/Public/Private sector. The value of such work shall not be less than 80% of Estimated value of the contract. Note: Updated to the FY in which the tenders are invited. The value of the completed works shall be given a weight age of 10% per year to bring them to the price level of FY in which the tenders are invited.	The bidder shall have satisfactorily completed, as a prime contractor, at least One work of Annual Maintenance Contract of Web based Distribution Transformers Lifecycle Maintenance Software (DTLMS) for a minimum quantity not less than 80% of total Distribution Transformers during the last five years from 2021-22, 2022-23, 2023-24,2024-25 & 2025-26 in any of the Government departments/ Electrical Utility/Public/Private sector. The value of such work shall not be less than 50% of Estimated value of the contract. Note: Updated to the FY in which the tenders are invited. The value of the completed works shall be given a weight age of 10% per year to bring them to the price level of FY in which the tenders are invited.	Tender conditions prevail – No change

			Justifications: As per Government Order No. FD 480 EXP-12/2014, Bangalore, dated 19.07.2014, at least 80% of the work and 50% of the contract value should have been completed. List of past Tenders floated by different DISCOM with respect to the experience condition is mentioned below. Name of the DISCOM: Bangalore Electricity Supply Company Limited (BESCOM) RFP Identification No: BESCOM/2026-27/SE0468 PQR condition: The Bidder should have successfully completed the GIS based Asset mapping, Survey, Data digitization and configuration services for Government organization /PSUs /Private organization with minimum quantity not less than 80% of the total proposed network length in any one of the last Three (3) Years (2023-24, 2024 25, 2025-26)	

02	Clause 5.3.5 / Page 46 of 75	The number of man days required for implementation of any Major changes will be mutually agreed between BESCOM and bidder. Price per man day, quoted by the bidder as part of the price bid will be considered for evaluation of cost of change request.	The tender document states that the bidder shall quote the price per man-day as part of the Price Bid for evaluating change requests. However, the Price Bid format does not contain any provision/line item to quote the man-day rate. Therefore, we request BESCOM to provide a provision in the Price Bid to enable bidders to quote the man-day rate.	Tender conditions prevail – No change
03	Clause 29 – Security Deposit Page 16 of 75	Within 15 days of receipt of the Letter of Acceptance, the successful Tenderer shall deliver to the Employer a Security deposit in any of the forms given below for an amount equivalent to 5% of the Contract price.	Within 15 days of receipt of the Letter of Acceptance, the successful Tenderer shall deliver to the Employer a Security deposit in any of the forms given below for an amount equivalent to 5% of the Annual Contract price.	Tender conditions prevail. -No change
04	Clause 5.3.8 / Page 47 of 75	Bidder shall provide Refresher Training for BESCOM personnel as and when required.	Kindly confirm the maximum number of BESCOM personnel to be trained in each refresher training session and the total number of refresher training sessions to be conducted during the contract period.	Maximum number of BESCOM personnel to be trained in each refresher training session will be limited to 50 members either physical or online mode. Total number of refresher training sessions will be on need basis as and when required to Circle wise or Division wise offices

05	Clause 5.3.5 / Page 45 of 75	At least one software developer and one on-site project management resource person shall be dedicatedly deployed in the project during the maintenance phase.	Kindly amend the clause to permit hybrid resource deployment. **Justification:** wherein the software developer may be deployed remotely while the project management resource is deployed onsite as and when required. This approach will ensure efficient service delivery without impacting the project objectives.	Tender Conditions Prevail. -No change
06	Clause No. 4 & SECTION-1: LETTER OF INVITATION /Page 05 of 75	The Bidder must have assessed and possess a valid SEI/CMMI certified Level 3 and above. The Bidder shall own this certificate as on date of tender notification	The Bidder must have assessed and possess a valid SEI/CMMI certified Level 3 and above. If the bidders certificate has expired then proof for submission for Revalidation for level 3 or above shall be submitted along with the proof of having held level 3 or above certification earlier.	Tender Conditions prevail. -No change

All other terms and conditions as specified in the Tender Document remains unaltered.

Digitally signed by
BENNUR GUTHYAPPA PAKKEERAPPA
Date: 05-08-2026 16:08:18

General Manager (El.)

DAS,TIC & SG, BESCOM